(Translation)

Registration

as private entity of extrajudicial resolution of consumption conflicts

Under the terms and as foreseen by Decree of the Presidency of the Ministers' Council, number 328/2000, of May 9th, we hereby declare that, on November 19th, 2002, by resolution of the President of the Consumer Institute, on the same date, under number 002/2002, the registration was completed as an entity with an established extrajudicial procedure of consumption conflicts, through the creation of the Code Administrator of the Portuguese Institute of Direct Selling – Association, with headquarters in Miraflores, Algés, Rua General Ferreira Martins, 10, 4° A.

Furthermore, the above mentioned entity, through this registration, must comply with the procedure's principles and rules foreseen by Decree-Law number 146/99, of May 4th, and is authorized to use the distinctive logo of agreement mediation, as foreseen by Decree number 328/200, of May 9th.

Consumer Institute, November 19th, 2002

The President,

(Joaquim Carrapiço)